

KENWOOD PEDIATRICS WELL VISIT POLICY

You or your child is scheduled for a well visit appointment today and we would like to advise you of our well visit billing policy which mirrors local and national insurance plan policies.

A well visit is a visit to your Primary Care Physician for a general health check. Most health plans must cover a set of preventative services at no cost to you.

Preventative exams include:

- Age and gender appropriate history and comprehensive exam
- Review of allergies and current medications
- Review of known medical issues
- Anticipatory guidance
- Administration of immunizations
- Risk factor assessment and interventions
- Ordering of routine tests and labs

A well visit does not include the discussion of new problems or detailed review of and/or management of chronic conditions. While the appointment may have been scheduled as a well visit, should a problem or chronic condition be addressed and treated and both services are performed during your visit, then both services may be billed. We are legally obligated to assign procedure codes based on the service provided to you, whether it is a “well visit”, a visit to take care of problems or both. This billing standard may create additional out-of-pocket expenses, such as a copay or deductible, depending on your insurance coverage. If you prefer to have the well visit coded as strictly a preventative visit, a separate follow up visit for your other concerns will be scheduled and billed accordingly.

Please be advised that as the appointment was scheduled as a well visit and due to time constraints, the discussion of new problems or detailed review of chronic conditions may not be able to be done and you will need to schedule a follow up appointment to address these issues.

Examples of problem visits:

- Abnormal incidental significant finding(s) requiring additional treatment and care outside of the preventative exam.
- Any complaints regarding acute (recent onset) condition(s) for which additional time and treatment are required.
- Any significant complaint, change and/or management of chronic condition(s) outside of routine care requiring additional treatment.

Thank you for your cooperation as Kenwood Pediatrics strives to comply with national and insurance plan billing standards and provide quality care to our patients. Should you have any questions, please ask the staff for more information.